



## Quotation Phase Terms and Conditions

When you sign your initial Letter of Authority for us to investigate your energy supply needs and future energy supply contracts, we shall begin by gathering historic data about your energy supply and shall then investigate what future contracts might be recommended to you.

We will always exercise reasonable skill and care when working for you.

Although we work with many suppliers to review their products, we do not have access to the entire market. Instead, we consider many factors when seeking the energy supply contract that best suits your business needs. These include factors such as the duration of a contract, the cost, the quality of the services and support from the energy supplier and your own factors such as how green you wish to be, your consumption patterns and your budgetary expectations.

We seek out the overall most appropriate contracts that we can find for you; but these will not always be the cheapest on the market if only price is considered.

The method by which we are paid is that our income is included within the rates that the suppliers offer to you; hence the suppliers pay us on your behalf from out of those rates. If you don't enter into a supply contract with our help then of course we don't get paid.

If you wish to know what our income would be in relation to any quote that we provide to you, we will be happy to disclose this information to you on request. For the avoidance of doubt, we will only disclose such information prior to you signing the relevant supply contract. If you have already signed the supply contract and then submit a request for disclosure of our income, we are under no obligation to disclose this information to you.

Our liability to you, however it arises, will only commence once you have accepted any energy supply contract that we have proposed to you (as obviously if you don't accept any such contract, you can have no loss for our services). Also, we are not liable to you for any indirect or consequential losses, including such as loss of profits, contracts or anticipated savings.

Upon signing the energy contract, you will also sign a second Letter of Authority, to give us additional authority to act on your behalf. This will include the right to terminate your earlier contracts in accordance with your current supplier's terms and conditions so as to allow the new contracts to start. That second Letter of Authority introduces our more detailed terms and conditions; especially since our method of payment via the energy supplier then starts.

Our services will terminate automatically if you withdraw the Letter of Authority before you enter into a contract with an energy supplier with our assistance. If you do enter into such a contract, you may terminate our authority to act on your behalf, but of course we shall continue to receive any income due to us from the energy provider for our services already delivered by that date.